



FELSTED PARISH COUNCIL PRIVACY POLICY

Date: 7 December 2022

Policy Overview

This document explains how Felsted Parish Council handles and processes data, what we use data for and your rights concerning your personal data.

What do we mean by 'Personal Data'?

'Personal Data' is any information about a living individual which allows them to be identified from that data, for example through a name, photograph or email address. Identification can be through direct use of the data or by combining it with other information. The processing of personal data is governed by the General Data Protection Regulation (GDPR) and supporting legislation such as the Human Rights Act.

Who are we?

This privacy notice is provided to you by Felsted Parish Council, a statutory local authority which is a registered data controller with the Information Commissioner's Office.

What other Data Controllers do we work with?

Felsted Parish Council also works with other data controllers, including:

- Principal Authorities (District & County Councils)
- Government Departments
- Affiliations & Professional Bodies
- Not for Profit Entities
- Contractors
- Community Groups.

There may be instances where we need to share your personal data with such bodies so that they can carry out their responsibilities to the Council. In certain instances, the Council may be a joint data-controller with other organisations, and you may exercise any of your rights with any data controller who is handling your personal data. A description of what personal data Felsted Parish Council processes and for what purposes is set out within this Privacy Notice.

What does Felsted Parish Council process?

The Council will process some or all of the following personal data where necessary to perform its general tasks:

- Names, titles and aliases.

- Photographs
- Contact details (email/phones)
- Where relevant services are provided by the Council, or where you provide them to us, we may process information such as gender, age, marital status, nationality, education/work history, academic/professional qualifications, hobbies, family composition and dependents.
- Where activities are paid for, such as hiring Council services, bank details and transaction histories.
- The data we process may include sensitive personal data.

How we use sensitive personal data.

We may process sensitive personal data in order to comply with legal requirements and obligations to third parties. Sensitive Personal Data is defined under the General Data Protection Regulation as a special data category which requires a higher level of protection with all such data justified. The Parish Council may only utilise and process such data on legitimate grounds, such as:

- Limited circumstances with your written consent.
- Where we must carry out our legal obligations.
- Where it is required in the public interest.

Less commonly, we may process this type of personal data where it is needed in relation to legal claims or where it is needed to protect your interests, or somebody else's interests and you are not capable of giving your consent, or where you have already made the information public.

Consent for processing sensitive personal data.

In limited circumstances, we may approach you for your written consent to allow us to process certain sensitive personal data. If we do so, we will provide you with full details of the personal data that we would like and the reason we need it so that you can carefully consider whether you wish to consent.

General Compliance

The Council has taken all necessary steps to ensure compliance with data protection legislation. Felsted Parish Council ensures that all data held is:

- Used lawfully, fairly and in a transparent way.
- Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
- Relevant to the purposes that we have told you about and limited to only those purposes.
- Accurate and kept up to date.
- Kept only as long as necessary for the purpose we have told you about.
- Kept and destroyed securely including ensuring that appropriate technical and security measures are in place to protect your personal data to protect personal data from loss, misuse, authorized access and disclosure.

The Council may use your personal data for some or all of the following purposes:

- To deliver public services including to understand your needs and provide services that you request including informing you of any other relevant services
- To confirm your identity in order to provide some services
- To contact you through approved channels
- To help us evaluate our performance as a local authority
- To prevent and detect fraud and corruption in the use of public funds, and where necessary, law enforcement functions

- To enable us to discharge our statutory functions as a local authority
- To carry out appropriate safe-guarding policies
- To promote the interests of the Council
- To maintain the Council's accounts and records
- To seek your views, opinions and comments
- To notify you of relevant changes to our facilities, Council membership and elections
- To send you communications that you have requested or may be of interest to you
- To process relevant financial transactions including grants and payments for goods and services and services supplied to the Council
- To allow for the statistical analysis of Council services for future planning and provision.

The Legal Basis for Processing Personal Data

The Council is a statutory public authority and holds both discretionary powers to perform tasks and statutory duties that it must complete. The vast majority of data processed by the Parish Council is processed in accordance with the Council's statutory duties. We may process personal data where it is necessary for contractual obligations to you, such as hiring a Council run facility. Where additional consent is required, consent will be sought prior to the data being used.

Sharing your personal data

This section provides information about the third parties with whom the council may share your personal data. These third parties have an obligation to put in place appropriate security measures and will be responsible to you directly for the manner in which they process and protect your personal data. It is likely that we must share personal data with:

- Our agents, suppliers and contractors where contractors provide services on our behalf
- On occasion, with other local authorities

Data Retention

We will keep some records permanently if we are legally required to do so. We may keep other records for an extended period of time on legitimate public interest grounds. A full schedule of document retention periods is detailed in our Document Retention Policy.

Data on the Parish Council's website

- **External Links** - The website contains external links to third party sites. Our privacy notice applies only to information collected by or on behalf of the Parish Council. If you go to another website, you should read their privacy notice before you give them any personal details.
- **Cookies** - When we provide services, we want to make them easy, useful and reliable. Where services are delivered on the internet, this sometimes involves placing small amounts of information on your device, for example, computer or mobile phone. These include small files known as cookies. They cannot be used to identify you personally. These pieces of information are used to improve services for you through, for example: enabling a service to recognise your device so you don't have to give the same information several times during one task or measuring how many people are using services, so they can be made easier to use and there's enough capacity to ensure they are fast
- **Our use of cookies** - Google Analytics sets cookies to help us accurately estimate the number of visitors to the website and volumes of usage. This to ensure that the service is available when you want it and fast. Cookies are pieces of data created when you visit a site and contain a unique, anonymous number. They are stored in the cookie directory of your hard drive and do not expire at the end of your session. Cookies do not contain any personal information about you and cannot be used to identify an individual user. If you choose not to accept the cookie, this will not affect your access to the majority of facilities

available on our website. Although your browser may be set up to allow the creation of cookies, you can specify that you be prompted before a site puts a cookie on your hard disk, so that you can decide whether to allow or disallow the cookie. Alternatively, you can set your computer not to accept any cookie. This site uses Google Analytics code to gather statistical information. For more information on how Google Analytics processes this information, visit the Google Analytics website.

Your Rights Concerning Personal Data

You have statutory rights concerning the use and management of your personal data. When exercising your rights and in order to process any request made by you, we may need to verify your identity for your security. In such cases we will need you to supply the Council with proof of your identity before exercising your rights.

The right to access your personal data held by the Council (Subject Access Request)

At any point you can contact the Council to request a copy of any of your personal data held by us, as well as why this information is being held, and where the information was obtained from. Requests will be responded to within a 30 day window. There are no fees or charges for making a Subject Access Request. Excessive requests which are manifestly unfounded or malicious may be subject to administration fees or refusal.

The right to correct and update the personal data we hold on you.

If the data we hold on you is out of date, incomplete or incorrect, you can inform us and your data will be updated.

The right to have your personal data erased.

If you feel that the Council should no longer be using your personal data or that we are unlawfully using your personal data, you can request that we erase the personal data we hold. When we receive such requests, we will confirm whether your data has been deleted, or the reasons as to why it cannot be deleted. You should note that a request to erase your personal data may impact on the services provided to you by the Council, and you may be required to supply your personal data again if you wish to use Council services.

The right to object to the processing of your personal data or to restrict it to certain purposes only.

You have the right to request that we stop processing your personal data or ask us to restrict processing. Upon receiving the request, we will contact you and let you know if we are able to comply or if other legal obligations prevent us from ceasing the processing of data.

The right to data portability.

You have the right to request that we transfer some of your data to another controller. We will comply with your request where it is feasible to do so, within one month of receiving your request.

The right to withdraw your consent to the processing at any time for any processing of data to which consent was obtained.

You can withdraw your consent easily by telephone, email or by post (see contact details below)

Telephone: 07719 552174

Email: clerk@felsted-pc.gov.uk

Address: URC Hall, Stebbing Road, Felsted, Essex, CM6 3JD

The right to lodge a complaint with the Information Commissioner's Office (ICO).

You may contact the Information Commissioner's Office on 0303 123 1123 or at the Commissioner's Office Address:
ICO Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Further Processing

If we wish to use your personal data for a new purpose not covered by this Privacy Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where necessary, we will seek your prior consent to the new processing.

Contacting us about this policy

This policy is overseen and enforced by the Parish Council's Data Controller. If you have questions concerning Data Protection, please contact the Clerk.

Adopted at the Council meeting held on: 7 December 2022
Minute Reference:22/269

Next Review Due: 7 December 2025